

Cancellations and Refunds

WSET Booking Policies and Procedures – Gray Mackenzie & Partners - (GMP)

Thank you for choosing to study WSET with GMP. Please take a moment to review our key policies related to course bookings, payments, cancellations, and refunds:

Payment and Registration

- Full payment is required at the time of booking. We do not accept provisional bookings.
- Your place on the course is only confirmed once full payment has been received.
- Standard registration closes 16 days before the course start date.
- Bookings made after the registration deadline will incur a late registration fee of AED 400 per person.

Cancellations, Transfers, and Refunds

- Requests for cancellation, refund, or course transfer must be submitted in writing to wine@admmi.ae, sreehari@admmi.ae & deepak@admmi.ae at least 16 days before the course start date.
- No refunds will be given if a candidate fails to attend the course without prior written notice.
- Refunds will be processed within 14 days from the date of email request from candidate (Following the last date guidelines) and returned via bank transfer ONLY.
- Bank Transfer charges will be inherited by Students.
- During the time of refund, if any fluctuation in AED currency against British Pound, refund amount will be calculated accordingly, and transfer charges will be bared by Students.
- Occasionally, GMP may need to cancel a WSET course. If the course is cancelled by GMP, a full refund will be provided, and GMP will contact students individually to arrange the refund of course fee

Deductions from Refunds

- For any refund issued, the following will be deducted:
 - The cost of the course booklet
 - An administration fee of AED 350

Delivery of Course Materials and Certificates

- Courier delivery within the UAE is included in your course fee.
- Additional charges apply for deliveries made outside the UAE.
- Please note: Courier fees are non-refundable and will be deducted from any applicable refund.

For more detailed information or assistance, feel free to reach out to us at deepak@admml.ae